



CIN: U51900KA2010PTC053234

March 25, 2020

To,

ARION LOGISTICS PRIVATE LIMITED

Chetak House Old-Gurgaon Delhi Road,
Kapashera, New Delhi-110037, India

Sub: Providing your continued assistance for essential services provided by Amazon

Dear Partner,

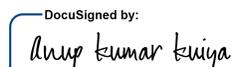
As you may be aware, Amazon Seller Services Private Limited (Amazon) as an e-commerce operator providing home delivery services has been exempted from State lockdown orders across India, since we are helping consumers avail essential goods and services in this time of crisis due to COVID-19. This exemption is also mentioned in the order issued by the Ministry of Home Affairs dated March 24, 2020 calling for a national lockdown for additional period of 21 days due to ongoing COVID-19 crisis. This exemption applies to all supply chain, warehousing and transportation activities pertaining to delivery of goods and services including essential goods and services through e-commerce.

Accordingly, Amazon has kept its fulfilment centers, sort centers and delivery stations operational so that it can directly and through its service partners cater to daily needs of people through wide range of products including essentials like food, grocery, sanitation & hygiene products etc. during this lock down. As our partner who provides priority services for continuity of our business, we urge you to take all measures to help us perform this critical role for the duration of the lockdown period across India.

We request you to provide all assistance to ensure that our fulfilment centers, delivery stations and sort centers remain operational for continued delivery of goods and services including essential goods and services during the lockdown period, including by (i) obtaining passes for your employees/associates so that they can perform supply chain, transportation and delivery functions in connection with providing services to Amazon; (ii) obtaining relevant permissions to enable truck and transportation movement inter or intra State to carry the delivery load; (iii) if you are arranging vehicles for your associates/employees to travel to and from work, then arrange passes for the same.

Thank you for your understanding and support.

for **Amazon Seller Services Private Limited**

DocuSigned by:

03AE4512B9FA45D
Anup Kumar Kuiya
Authorized Signatory

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